

The Distribution Code Administrator Annual Report 2015

In order to assess how effectively the ENA is discharging its roles and responsibilities as required by Principle 12 of the Code Administrator Code of Practice¹ and the effectiveness of the change management process more generally, the ENA has produced this basic report based on the Principle's qualitative and quantitative metrics

This report also includes the views of both the Users of the Code and the Panel Members and the results of the annual survey can be found in this report

Qualitative Metrics

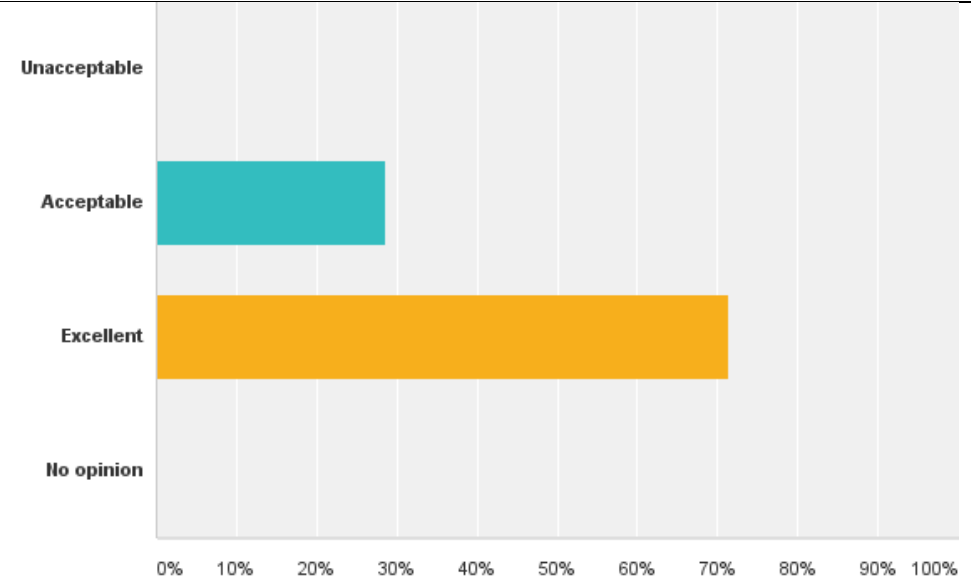
¹ https://www.ofgem.gov.uk/sites/default/files/docs/2015/08/proposed_cacop_v.4.0_clean_version_0.pdf

The Distribution Code of Licenced Distribution Operators of Great Britain

Activity	Metric	Total												
Critical Friend	Number and percentage of survey respondents (Users) who stated they were 'satisfied' or better with the assistance offered by the Code Administrator	<div><div><div>Unacceptable</div><div>Acceptable</div><div>Excellent</div><div>No opinion</div></div><table><thead><tr><th>Answer Choices</th><th>Responses</th></tr></thead><tbody><tr><td>Unacceptable</td><td>6.25% 1</td></tr><tr><td>Acceptable</td><td>31.25% 5</td></tr><tr><td>Excellent</td><td>37.50% 6</td></tr><tr><td>No opinion</td><td>25.00% 4</td></tr><tr><td>Total</td><td>16</td></tr></tbody></table><div><ul style="list-style-type: none">154 invitations sent16 responses (10.4% return)</div></div>	Answer Choices	Responses	Unacceptable	6.25% 1	Acceptable	31.25% 5	Excellent	37.50% 6	No opinion	25.00% 4	Total	16
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Excellent	37.50% 6													
No opinion	25.00% 4													
Total	16													

The Distribution Code of Licenced Distribution Operators of Great Britain

Number and percentage of survey respondents (Panel Members) who stated they were 'satisfied' or better with the assistance offered by the Code Administrator



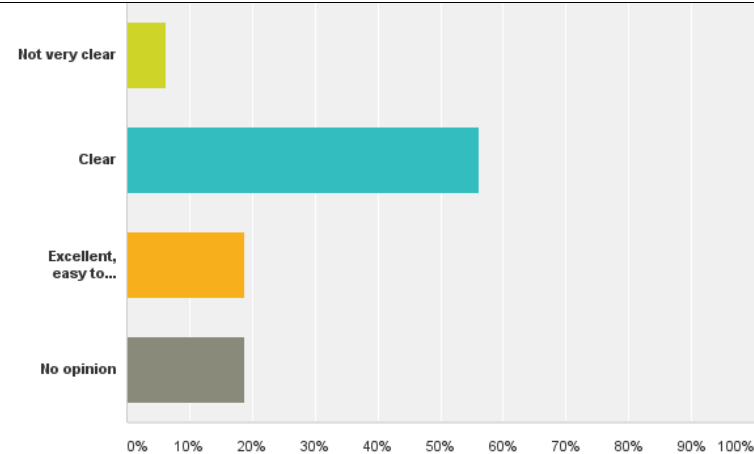
Answer Choices	Responses
Unacceptable	0.00% 0
Acceptable	28.57% 2
Excellent	71.43% 5
No opinion	0.00% 0
Total	7

- 22 invitations sent
- 7 responses (31.8% return)

The Distribution Code of Licenced Distribution Operators of Great Britain

Effective Communication

Glossary and plain English summary to be provided with reports



Answer Choices	Responses
Not very clear	6.25% 1
Clear	56.25% 9
Excellent, easy to understand	18.75% 3
No opinion	18.75% 3
Total	16

Quantitative Metrics		
Activity	Metric	Total
Quality of Assessment	Number of reports 'sent back' by the Authority	0
	Number and percentage of final decisions on which the Authority's assessment:	3 100%
	i) accords with the Panel's recommendation against the Relevant/Applicable Objectives	3
	ii) conflicts with the Panel's recommendation owing to wider statutory considerations	0
Effective Communication	Average number of respondents to consultations	6

The Distribution Code of Licenced Distribution Operators of Great Britain

Quantitative Metrics		
Activity	Metric	Total
Efficient Administration	Percentage of papers published outside of the Modification rules requirements	0
	Number and percentage of reports submitted to the Authority in line with the original timetable	3
	Number of extensions to timetables requested	0
	Average time between a non-urgent proposal being raised and submitted for decision	0
	Average time between a proposal being submitted for decision and a decision being published	20 days
Implementation Costs	Number and percentage of reports for which implementation cost estimates were available for consultation	0
	Accuracy percentage difference (whether higher or lower) between estimated and actual implementation costs	0

DCode Modifications 2015

D Code Modification	Date modification work commenced	Date of consultation	Number of respondents	Date RTA submitted	Date modification approved by Authority	Date Modification Implemented
Dcode DPC 6.2	04/06/15	10/06/15	2	10/11/15	10/12/15	01/01/16

Annex 1 Full Modification	Date modification work commenced	Date of consultation	Number of respondents	Date RTA submitted	Date modification approved by Authority	Date Modification Implemented
ER G59/3	04/12/14	16/03/15	9	29/06/15	17/08/15	01/09/15
ER G12/4	04/06/15	15/06/15	3	10/11/15	15/12/15	01/01/16

Appendix 2 SG Modification	Date modification work commenced	Date of consultation	Number of respondents	Date RTP submitted	Date modification approved by Panel	Date Modification Implemented
ER G87	01/04/14	25/01/15	4	22/05/15	04/06/15	01/07/15
ER G81	01/01/14	10/06/15	7			

Panel Meetings 2015 (Notes and actions can be found [here](#))

5th March - Meeting at ENA
 4th June - Teleconference
 3rd September - Teleconference
 3rd December - Teleconference

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Dcode

www.dcode.org.uk

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